

CLE-ELIGIBLE WEBINAR

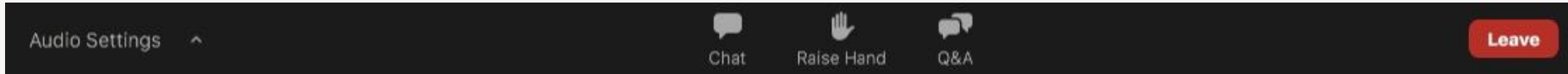
AI for Law Firms: How It's Reshaping Legal and Why You Should Care

Host: Erin Walker, Director, Digital Strategy, Clio



Housekeeping

- Session length: 60 minutes
- Recording & slides emailed tomorrow (*CLE is only available for the live session)



- Use  to engage with fellow webinar attendees and **select “Everyone”**
- Use  to ask questions directly to panellists
- Please fill out the **survey** at the end of the session

CLE / CPD Information

To qualify for credit, you must:

1. Be logged in on your own device under the email/name you registered with (cannot share logins).
2. Attend the entire live webinar.
3. Participate in the polls during the live session.

*If you have met the participation requirements, you will receive a personalized CLE/CPD affidavit from **mcle-clio@americanbar.org** for the webinar you attended to completion. Please check your spam or junk folders as these emails often end up there. Please note you have to fill out an affidavit for each individual webinar. Once you complete the affidavit, you will be able to download your certificate(s) of attendance and they will be emailed to you as well from **mcle-clio@americanbar.org**.

Agenda

- Introductions
- What is AI + terms to know
- What Can It Do, What Can't It Do?
- How to Make Practical Use of It?
- Issues, Limitations and Common Objections
- What Does It All Mean?
- Final Resources and Q&A

Today's Speakers



Erin Walker
Director, Digital Strategy, Clio



Tom Martin
CEO, LawDroid



Mitch Jackson
CEO, Jackson and Wilson Inc.

AI generated suggested agenda

For an hour-long webinar on ChatGPT for lawyers, here are some suggested topics that could be covered:

1. Introduction to ChatGPT: What is ChatGPT, how does it work, and what are its capabilities?
2. Legal Applications of ChatGPT: How can ChatGPT be used in the legal industry, including legal research, drafting contracts, and providing legal advice to clients?
3. Benefits and Challenges of Using ChatGPT: What are the benefits of using ChatGPT for lawyers, and what are some of the potential challenges that need to be considered?
4. Ethical Considerations: What are the ethical considerations when using ChatGPT, such as ensuring confidentiality, avoiding bias, and maintaining professional standards?
5. Use Cases and Examples: What are some real-life use cases and examples of how ChatGPT has been used in the legal industry, and what were the outcomes?
6. Best Practices: What are some best practices for using ChatGPT effectively, including training and development, quality control, and ongoing maintenance?
7. Future Developments: What are the latest developments and trends in ChatGPT and how are they likely to impact the legal industry in the future?
8. Q&A Session: A question and answer session can be included at the end of the webinar, where lawyers can ask any additional questions they have about ChatGPT and its applications in the legal industry.



What is AI + terms to know

Artificial Intelligence

Large Language Models

Generative Pre-Trained Transformers

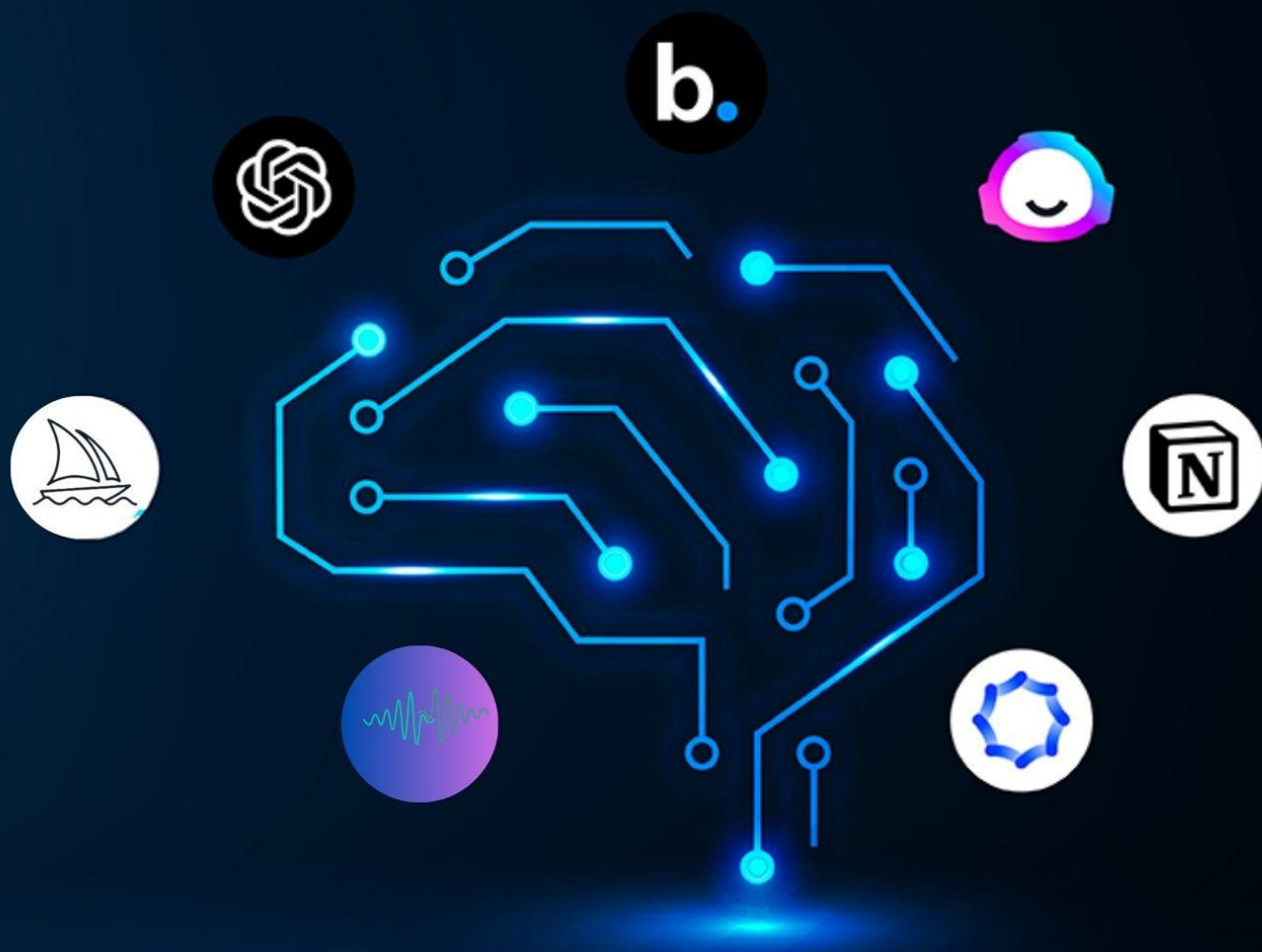
Conversational AI

Generative AI

Fine tuning

ChatGPT

Chatbot





**How Does It
Work?**

ChatGPT



Examples

"Explain quantum computing in simple terms" →

"Got any creative ideas for a 10 year old's birthday?" →

"How do I make an HTTP request in Javascript?" →



Capabilities

Remembers what user said earlier in the conversation

Allows user to provide follow-up corrections

Trained to decline inappropriate requests



Limitations

May occasionally generate incorrect information

May occasionally produce harmful instructions or biased content

Limited knowledge of world and events after 2021



Request

```
curl https://api.openai.com/v1/completions \  
-H 'Content-Type: application/json' \  
-H 'Authorization: Bearer YOUR_API_KEY' \  
-d '{  
  "model": "text-davinci-003",  
  "prompt": "What is the meaning of life?",  
  "max_tokens": 7,  
  "temperature": 0}'
```



Prompt

What is the meaning of life?

The meaning of life is a deeply philosophical and existential question that has been debated by scholars, thinkers, and individuals throughout history...



**What Can It Do,
What Can't It Do?**

Brainstorm Ideas

Summarization

Grammar Check

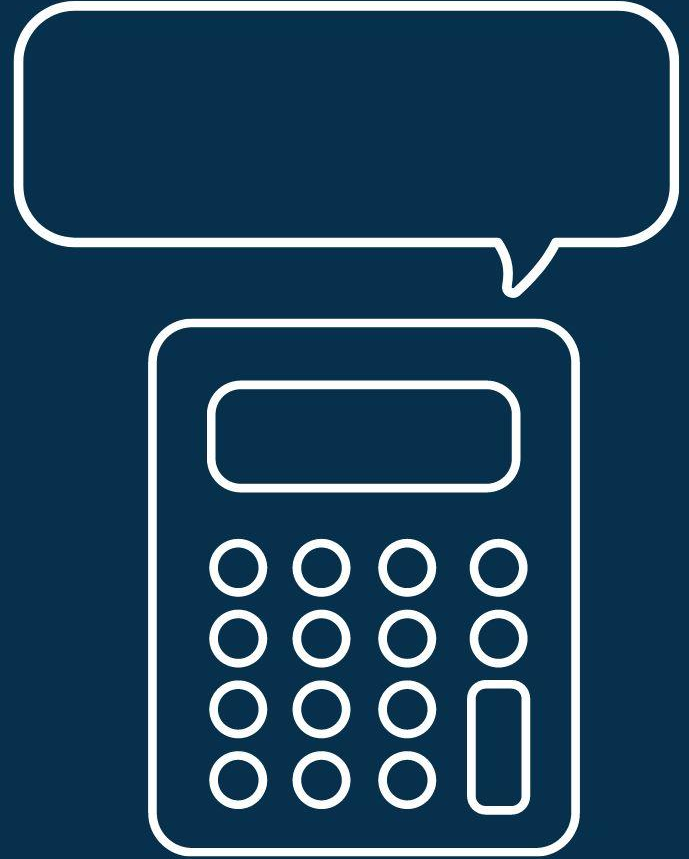
Writing Assistant

Translation and more!

Oracle



Language Calculator + RLHF





How to Make Practical Use of It?



Write an auto accident demand letter from our law firm, Jones Law Firm, and a car insurance company, asking for \$150,000 in damages, \$25,000 in medical bills, \$5,000 in car repairs, and \$7,000 in chiropractor fees in California



Dear [Insurance Company],



We are writing on behalf of our client, [Client Name], regarding the car accident that occurred on [Accident Date] in [City, State]. Our law firm, Jones Law Firm, is representing [Client Name] in this matter.

As you are aware, the accident was a result of the negligence of the insured driver, who collided with [Client Name]'s vehicle. As a result of the accident, [Client Name] suffered injuries, including [list injuries]. [Client Name] has incurred significant medical expenses, including hospitalization, diagnostic tests, and therapy sessions, which have amounted to a total of \$25,000.

Additionally, [Client Name]'s vehicle was severely damaged in the accident, and repairs are estimated to cost \$5,000. [Client Name] has also incurred expenses for chiropractic treatments, which total \$7,000.

Taking into account all of these damages, our client is demanding a total sum of \$187,000 for the damages and expenses incurred as a result of the accident. We strongly urge you to promptly evaluate this demand and respond with a fair and reasonable offer of settlement.

We look forward to your prompt response and hope that this matter can be resolved quickly and amicably.



Write an outline for an ebook about the probate administration process in California, include a short summary for each step of the outline, and use language suitable for 8th grade reading level.



I. Introduction to Probate Administration

- Brief explanation of what probate is and why it is important
- Overview of the probate administration process in California

II. Finding the Will

- Explanation of what a will is and its importance in the probate process
- Steps for locating the will and determining if it is valid

III. Appointing an Executor

- Explanation of what an executor is and their role in probate
- Steps for appointing an executor, including who can be an executor and how they are chosen

IV. Opening the Estate

- Explanation of what opening the estate means and why it is necessary
- Steps for opening the estate, including filing the necessary paperwork with the court

V. Notifying Creditors and Paying Debts



Please respond to this Google review that I got politely: I definitely do NOT recommend this law firm to anyone. This was my first big accident and not knowing what to do or go about my case I never did research and ended up here. Throughout my whole case I would never get calls with updates I would always be the one having to call to see what was going on at some point I would call and never get calls back this by far was so unprofessional on their behalf. I also never had a set contact person it would always change. This is definitely the last place I would ever recommend someone to go to.



Dear [Name],

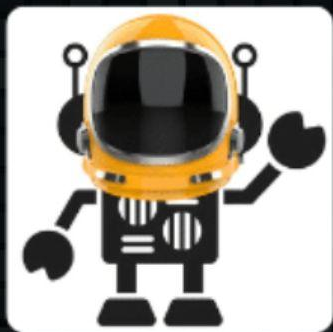


Thank you for taking the time to share your experience with our law firm. We apologize for any inconvenience or frustration you may have encountered during your case.

At [Law Firm Name], we take all feedback seriously and strive to provide the best possible service to our clients. We are sorry to hear that your experience with us was not up to your expectations and we would like to make things right.

Could you please reach out to us at [Contact Information] so we can address your specific concerns and improve our services? We value your feedback and would like to make sure that we are providing the support and guidance our clients deserve.

Best regards,
[Your Name]
[Law Firm Name]



LAWDROID

Copilot

Use Our AI Legal Assistant to Research Legal Issues, Help Draft Emails and Letters, Summarize Documents and Keep You Happy 😊.

Get Early Access

LAWDROID COPILOT

How can I help you?

Research a legal issue

Provide simple summary

Correct my grammar



Copilot

Hi Tom!

5:23 PM

How can I help you?

Case law research

Prompt Creator

Provide simple summary

Correct my grammar

Draft an email

Brainstorm content ideas

Chat with me

Translate

Something else

Feedback

Disclaimer: LawDroid Copilot may occasionally generate incorrect information so please ensure that all content generated is reviewed by a licensed lawyer before use.



Ask your question...

Send

CLE Participation Poll

***Required for CLE Credit**

You must click “Yes” to verify your attendance during this program for CLE purposes





Issues, Limitations & Common Objections



Hallucination



Mark C. Palmer
@palmerlaw

TAKE NOTE, #lawtwitter:

I asked #ChatGPT for some fun caselaw. It quickly returned 3 cases from NY, OR, WI. Wow, cool! End of story? No.

In checking for all three cases in @fastcase, I realized
⚠️ THEY ARE NOT REAL CASES ⚠️

#legaltech #legaled #lawschool #lawfirm



what is some funny caselaw about new years?



Here are a few cases involving New Year's or New Year's Eve themes that may be considered humorous:  

1. In the case of *City of New York v. Saperstein*, a court in New York had to decide whether it was lawful for an individual to sell "noisemakers" (e.g., party horns) on the streets of New York City on New Year's Eve. The court ultimately held that the sale of noisemakers was protected by the First Amendment as a form of free expression.
2. In the case of *State v. Greatrex*, a court in Oregon had to decide whether it was unlawful for an individual to shoot off fireworks on New Year's Eve. The court ultimately held that the defendant's actions were protected by the state constitution's provision on the right to bear arms.
3. In the case of *State v. Adelman*, a court in Wisconsin had to decide whether it was unlawful for an individual to drop a raw egg from the top of a building on New Year's Eve as a "good luck" tradition. The court ultimately held that the defendant's actions were not unlawful because there was no specific law prohibiting the act.

ALT

I hope these cases bring a little bit of holiday cheer to your day!



You and 8 others

7:52 AM · Jan 26, 2023 · 95.7K Views

73 Retweets

43 Quote Tweets

387 Likes





Privacy and Security



Sam Altman  @sama · 3h 

data submitted to the OpenAI API is not used for training, and we have a new 30-day retention policy and are open to less on a case-by-case basis.

we've also removed our pre-launch review and made our terms of service and usage policies more developer-friendly.



75



109



1,106



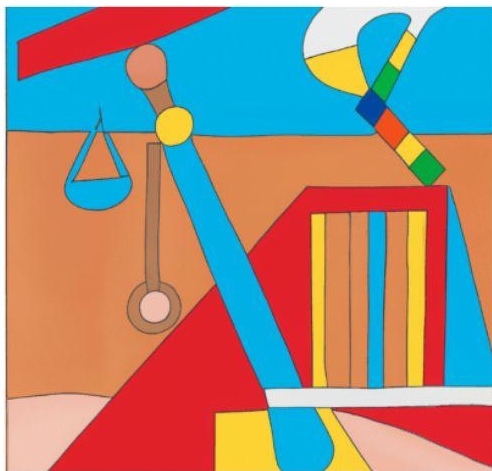
165K



**Push Button Perfect
vs
Creative Collaborator**

Harness the Power of Generative AI with Creative Collaboration

🕒 4th January 2023 👤 artificiallawyer 📁 Generative AI 💬 0



Yesterday, Jim Wagner, CEO, Lean Law Labs, highlighted some of the *limitations* of applying generative AI tools to legal needs. In this piece, Tom Martin, Founder & CEO, *LawDroid*, explores ways such tools can help lawyers in their work, in particular by taking a 'collaborative' approach.

NEWS ALERTS

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LEGAL INNOVATORS
California 2.0

Tickets & Info

Created by
ARTIFICIAL
LAWYER

Bespoke at Westfield, San Francisco

Organized by
@CONVOCALTS

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**What does it all
mean?**

Less Procrastination

Less Effort

More Insights

More Work Done

Better Work–Life Balance!

Special Offer: \$5 per month



LAWDROID

Copilot

Early Access

<https://bit.ly/Copilot-Clio-Offer>

Clio Resources & Polls

Clio's Offerings



Clio Manage

Legal practice management software

Our most popular product—the industry's leading solution to help manage clients, organize cases, and automate tedious tasks like getting paid and month-end billing.



Clio Grow

Client intake and legal CRM software

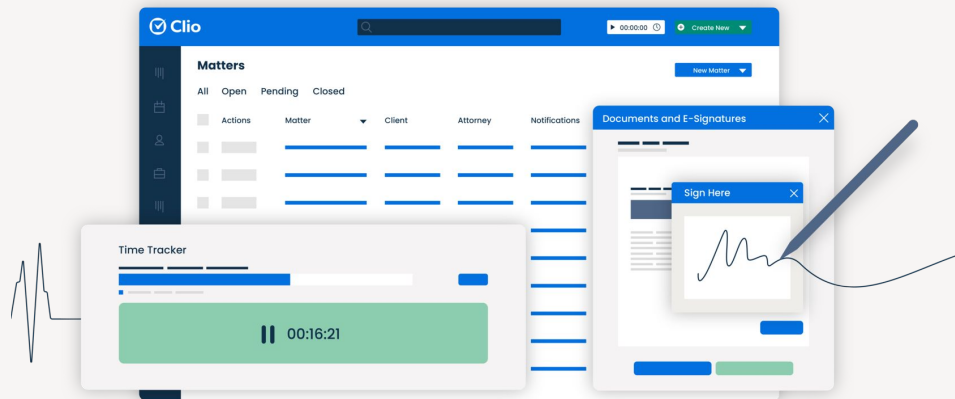
Standardize the client intake process with online intake forms, email automation, and e-signatures to build strong relationships, and get powerful data insights to grow your firm.



Lawyaw

Advanced document automation

New software for solo, small- and mid-sized legal practices that streamline information gathering and document assembly with programmable templates, built-in e-sign and other features.



Polls:

Poll 1: For Non-Clio Users

Would you like to learn more about:

- a. Clio's offerings
- b. Clio Cloud Conference
- c. LawDroid
- d. No, I'm not interested *or* already use Clio

Poll 2: For Clio users

Would you like to learn more about:

- a. Adding Clio Grow for client intake
- b. Adding Clio Payments
- c. Clio Cloud Conference
- d. LawDroid
- e. No, I'm not interested *or* already use Grow/Payments



Additional Clio Resources

- **CLE:** [Legal Cyber Security: How to Protect Your Firm Against Rising Threats](#)
- **Blog:** [Will ChatGPT Replace Lawyers?](#)
- **Blog:** [AI in Law: Transforming Legal Practices](#)
- **Clio Cloud Conference, October 9-10, 2023:** [Get your pass](#)

Additional resources

Prompt Collections

- [ChatGPT Prompts](#)
- [Testing 12 Different ChatGPT Writing Styles](#)
- [Legal Prompt Engineering - Examples and Tips](#)

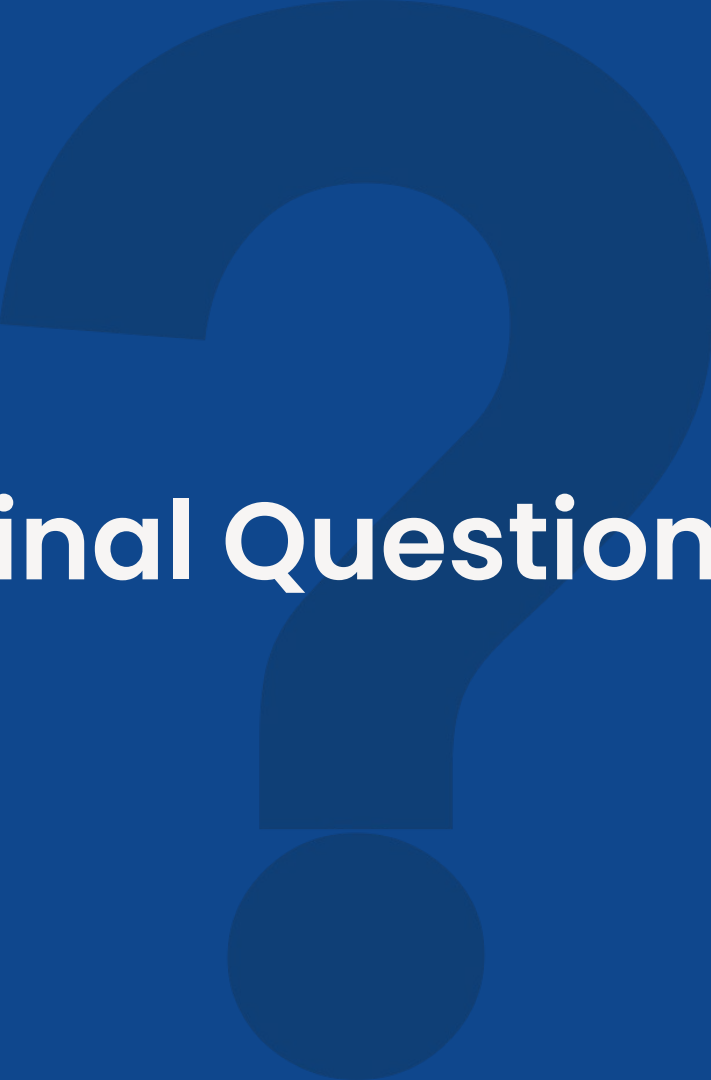
Further Reading / Watching:

- [LawDroid Manifesto](#)
- [Reach for the Stars: Harness the Superpower of Generative AI with Creative Collaboration](#)
- [Harness the Power of Generative AI with Creative Collaboration](#)
- [The Implications of ChatGPT for Legal Services and Society](#)
- [The Case for ChatGPT: Why lawyers should embrace AI](#)
- [AI, Web3 and Metaverse Newsletter](#)

LawDroid Offerings

- [Copilot Virtual Demo](#)
- [LawDroid Copilot Early Access Offer](#)
- [LawDroid Copilot Promo:](#)





Final Questions

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SCAN ME

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